



Minutes of PPG Meeting at Firs House 12th July 2016

1. **Present:** Fei-Ni Toole (Chair), Dr. Simon Poole, Sue Cox, Sue Lee, Colin Lock, Olga Starobinskaya, Eileen Wilson, John Morris, Lauren Allin, Colin Eagleton, Ian Copeland, Anna Hamilton, Jan Hunter.

Apologies: Denis Payne, Helen Graham, Pam Lumsden.

Membership Update: John O'Boyle has moved from the area and has tendered his resignation. The PPG wished him well and appreciated his support of the group.

FNT welcomed new PPG members Ian and Anna, and Jan (senior administrator) to the meeting.

2. **Draft minutes of previous meeting**

The draft minutes were accepted as accurate. There were no matters arising.

3. **NHS/Practice Up-date (SP)**

It is unclear what if any, the implications of the Brexit vote will have on the cost of drugs in the UK, which are presently costed and paid for in international currency.

GPs are now working under the new GP national NHS contract. A new voluntary GP contract is expected in the Autumn, but GP services which will be offered locally have yet to be determined in the wake of the Clinical Commissioning Group's financial challenges.

SP had the opportunity to meet with Alastair Burt, Junior Health Minister and Heidi Allen MP when he attended a parliamentary event recently. He raised local and national issues affecting GP services with them, including difficulties in GP recruitment.

The out-of-hours GP service including 111 service contract formerly provided by Camdoc, will be replaced by Herts Urgent Care, who have been awarded the contract from mid-October.

A survey of residents undertaken by Cottenham Parish Council in developing the Neighbourhood Plan, identified a new medical centre in the village as high on the wish list. Discussions with the Practice and Parish Council will continue, but any plans for a new medical centre will involve complex funding criteria will need NHS England approval. SL reported that Histon and Impington Neighbourhood Planning Group had also identified a new medical centre as one of their wish list priorities.



4. Practice Manager Up-date (OS)

Patient self-care is being widely promoted through leaflets and on the Practice website.

NHS Changes:

- The provision of pathology services at Addenbrooke's is being re-tendered.
- Capita took over the contract from SERCO for patient medical record transfers between GP surgeries nationwide, when patients change their place of residence. Teething problems have resulted in delays of months for some patient records to reach their new GP practice.
- The A&E service at Addenbrooke's is struggling to cope with demand and GPs have been asked to avoid admissions if possible. The findings of providing a pilot GP service at Addenbrooke's have shown positive results.

Practice news:

- The Practice is working with the NHS and the Clinical Commissioning Group (CCG) to help reduce the cost of prescription medicine, which could be purchased more cheaply over the counter, and some specialist foods such as gluten free.
- The Practice is extending its portfolio on the treatment and management of respiratory diseases such as chronic bronchitis, and prevention of diabetes, both of which are priority areas for action with the CCG.
- New patient registration forms at the Practice have been up-dated to include options for patients requiring the forms in larger font, braille or patients needing sign language assistance.
- The Princess of Wales in Ely and Doddington hospitals have many appointments available for new referrals and treatment. The Practice offers patients the option to be referred to these hospitals for an earlier appointment than Addenbrooke's could offer.
- Dr Ellard and Dr Hopkins, Year 1 and Year 3 GP Trainees respectively, will start a 6-month placement at the Practice on 3rd August 2016. GP trainees are qualified doctors who are going through additional post-graduate GP training. Patients will be asked if they consent to be seen by two doctors (GP Trainer and GP Trainee).
- Getting ready for flu season – the first flu vaccination clinic is on 24th September.

4. Community Events Up-date

Health and Wellbeing: Impington Village College (IVC)

An analysis of 230 student responses to a survey on healthcare provision awareness and student health needs will be presented at the next PPG meeting.

Saving your Skin: Cottenham Community Centre, May 12th

Over 40 people attended the event and the presentations by Dr. Simon Poole and Skin Cancer Nurse Specialist Vicky McMorrان, provoked a lively Q&A session. An analysis of the feedback questionnaire which had an 88% response



rate was very positive, with all respondents rating the presentations by both speakers as “about right” for the lay audience, and that the event had increased their understanding of the subject.

Caring for Dementia event will be held on **Tuesday, October 11th at Histon Baptist Church, Station Road**. Doors open and refreshments available from 7.00p.m. presentations and Q&A 7.30p.m. - 9.00p.m.

6. Review of PPG Code of Conduct

It was agreed that the words “including social media” be added to Interaction with public para.2 - i.e. “Any interaction with the media *including social media* regarding PPG matters should be channeled through the Chair or surgery management.” No other changes were recommended. **Action: FNT**

7. May Patient Forum meeting feedback – key points (FNT)

Dr Alexander Gimson, chair of the Cambridgeshire and Peterborough Clinical Advisory Group summarised the background to NHS England’s “Fit for the Future” 5-year programme which identified three main challenges to the NHS:

- i) Population growth with the number of over 75-yr-olds increasing dramatically. This is particularly relevant in this region.
- ii) Older people have more medical problems requiring attention.
- iii) All hospital trusts nationally are severely financially challenged.

Cambridgeshire and Peterborough Sustainability and Transformation Programme has been formed to look at how the challenges that face both the Cambridgeshire and Peterborough local health economy and the national NHS system as a whole can be addressed, by working together. It may lead to a pooled budget to provide sustainable integrated care. The programme is led by a team of clinical leaders who report to the Health and Care Executive which comprises the chief executives of all of the NHS organisations in Cambridgeshire and Peterborough, Cambridgeshire County Council and Peterborough City Council, and more recently GP Commissioner.

8. AOB

SL had received patient feedback on accessibility issues at Firs House. **Action: SL to email OS with details.**

Information item: Fit for the Future open meeting, Holiday Inn, Impington. Thursday 17th Oct 10.30 - 15.00.

Aimed at individuals who are 50+ years and organisations supporting people who are 50+. Topics will include finances, fitness and forward planning.

For more information: www.futureeast.org.uk

Next meeting: Tuesday 6th September, 6.15p.m.